

10 RULES TO FOLLOW

1) HOW TO BOOK WITH US

- Reservations must be made through a simple email or phone call. At this point, you will receive a confirmation by email or telephone. The reservation is valid after payment of 30% of the entire sum, payable by postal order to Catterino Antonietta-Corso Mazzini 340 – 66054 Vasto (CH) – Italy.
- The rest of the amount must be paid in cash directly to the bed and breakfast upon arrival.
- Cancellations will result in loss of the deposit.
- In the event of a possible early termination of the stay, you must inform the Manager of that decision at least 2 days prior to departure to avoid being charged for the entire booked stay. Exceptions are made for unforeseen circumstances that must be documented.
- Children are welcome (up to age 3 stay free).

2) ARRIVAL

- Move-in must take place between 11:30 a.m. and 1:30 p.m. Any other arrival time must be agreed to upon booking or at least one day prior to arrival.

3) IDENTITY DOCUMENT

- Upon arrival, each guest must provide proof of identity (I.D. or passport) in order to be registered.

4) BREAKFAST

- The agreed price includes breakfast, which is served from 7:30 to 10.00 a.m. or possibly at times agreed directly with the Manager.

5) ROOM CLEANING

- The cleaning will be done every day from 10:30 to noon and includes:
 - towel change every two days;
 - bathroom cleaning;
 - room cleaning;
 - any privacy conditions expressed by the guest will be taken into consideration during cleaning.

6) GUEST'S OBLIGATIONS

- The guest will enjoy maximum freedom during the stay. The service provides for the use of the key, which will be issued directly by the Manager on arrival; in the event of loss, compensation must be made, plus the charge for the replacement of the lock.
- Silence is required from 11:30 p.m. to 7:30 a.m. and from 1:30 to 3:00 p.m.
- All guests are required to behave politely and with civility, without any noise and nuisance to people and items on the property.
- The rooms and hotel are strictly non-smoking.
- Water is a precious commodity and must not be wasted.
- The room is delivered to the guest in perfect condition, and the guest is obliged to return it in the same condition at the end of the stay.

- Malfunctions must be reported to the facility manager, who will provide repair as soon as possible.
- The visitor is responsible for any breakage or damage inside the building,
- Consumption of alcohol is not allowed.
- It is forbidden to prepare or eat meals inside the room. A special outdoor area can be used for this.
- Guests may not, without prior agreement, take outside anything provided for them in the rooms, bathrooms, or indoors.

7) PARKING

- Our hotel has private parking without security service. It declines any responsibility in case of theft of cars, motorcycles or other valuables stored within them, or in the event of damage to the cars themselves by other vehicles.

8) IN CASE OF THEFT

- Our facility declines any responsibility in case of theft or loss of money, credit cards, or valuables left unattended inside the rooms.

9) OPENING

- Open from 06/01 to 09/30.

10) DEPARTURE

- On the day of departure, rooms must be vacated no later than 11:00 a.m..

For any further information:

Colle Selvotta Bed and Breakfast

Fabio: 3472430648

Home: 0873365630

e-mail: info@bebcolleselvotta.it